

Community Housing Frequently Asked Questions

The following list contains answers to questions frequently asked about Housing. If you do not find an answer to your question please contact the Housing Services Office at (315) 772-9397.

Q: Where will we stay when we get to Fort Drum?

A: You should always plan ahead and have a reservation prior to your arrival. Contact the Housing Services Offices at (315) 772-9397 to obtain a short term accommodation list.

FMWR lodging: <http://drum.armymwr.com/us/drum/programs/family-and-mwr-lodging/>

Q: I am a Single / Unaccompanied Senior Enlisted Soldier, E-6 and above, or Officer; is there a Place where I can live on post (BOQ)?

A: Yes. The Timbers is one of the Army's pilot programs for housing single / unaccompanied Senior Enlisted Soldiers (E-6 and above) and Officers on the installation. As the exclusive apartment community at Fort Drum, The Timbers offers single and unaccompanied Soldiers (E-6 and above) and Offers an experience like no other. Until now, no dedicated community existed for this group on Fort Drum. The Timbers provides quality, modern housing options for a growing 10th Mountain Division. For more information visit The Timber's website <http://www.fortdrumtimbers.com/>

Q: Should I rent an apartment prior to my arrival?

A: We do not recommend that you rent any apartment without viewing it personally.

Q: Can I find an apartment that accepts pets?

A: Finding an apartment that accepts pets can be difficult. Approx 15% of private rentals accept pets and even fewer apartment complexes or hotels/motels. If possible, consider not bringing your pet on your first trip to Fort Drum as the cost of kennels will add to your moving expenses.

Q: Will I be able to get to work in the winter?

A: We do get a lot of snow but the roads are well maintained and commuting is normally not a problem although winter driving requires caution.

Q: Is it expensive to heat my home?

A: The winters here are cold and long so heating costs are high. The most economical heating source is natural gas followed by electric, propane gas; oil/kerosene is the most expensive. The local utility company offers some assistance to help with budgeting your utility bills. The New York State Department of Social Services has a program, HEAP, to provide assistance with heating costs.

Q: If I am renting, how many bedrooms can I have?

A: There is no restriction on the number of bedrooms that you can have in a rental; however, the cost increases with the number of bedrooms.

Q: Can I break my lease for a Government home?

A: The normal Military Agreement allows a Soldier to terminate a lease for ETS, PCS, or deployment orders only. However, if the lease specifically states that you can terminate for a government home, it is possible. Never accept any verbal changes to a lease. Make sure that all changes are noted on the lease with both parties' signatures.

Q: What do I do if I have a problem with my landlord?

A: The tenant should always try to work out the problem personally. The Housing Services Office located at Clark Hall room A2-54, may be able to provide help when the tenant and landlord cannot agree. Also, there are other agencies that can help.

Q: How can I rent an apartment if I do not have any money?

A: There are some agencies that may be able to help you with first month's rent and security deposits. The Welcome Home Center can provide you with information on how to obtain assistance with your security deposit and first month's rent. Advanced Station Housing Allowance (ASHA) is available to help with needed financing to assist with security deposits. See the Unit S-1 to request ASHA. The Welcome Home Center also offers listings of low income, affordable and subsidized housing available in the local area.

Q: Are there schools on post?

A: No, there are no schools on post. Area schools support our education needs.

Q: I have Permissive TDY authorized. Do I need to verify my arrival at Fort Drum?

A: Yes; If you have approved PTDY from your losing unit, you must take your DA31 and a copy of your orders to the HSO, on the day that your PTDY begins. . If you arrive after normal business hours or a non duty day, report to the Ft. Drum Reception Desk in Clark Hall for instructions. Failure to do so may result in the time being charged as ordinary leave. Once your leave form is reviewed and validated by the HSO, you will be authorized to use those 10 days of non-chargeable leave to conduct your housing search. If you do not have approval from your losing unit to take PTDY, it can be requested from your gaining unit.

Q: May I accept housing before my family arrives?

A: Yes

Q: What documents will I need to bring to the Housing Office?

A: You will need a copy of your orders assigning you to Fort Drum, a copy of your DA-31, a copy of your marriage certificate, a copy of birth certificates for all children, court-ordered

custody documents for any step-children, or for any children which you and/or your spouse have legal custody. Temporary orders of custody will not be accepted as proof of dependency, nor will guardianship paperwork. You will also be asked to go to the ID Card section and provide a copy of your DEERS enrollment paperwork-ALL dependents MUST be on DEERS, although DEERS will not be the only document needed in cases where custody is an issue. Other documents may be requested on a case by case basis.