

## Frequently Asked Questions

### ***Do you take advance applications for housing?***

Advance applications can be submitted on line at <http://www.FortHoodFh.com> or <http://www.Militaryhomelink.com>. Contact is usually made within 24 hours.

### ***When can I apply for housing?***

When a service member has signed out of their last permanent duty station.

### ***Can I select the area where I want to live?***

Assignment is based on the first available facility to meet the families' requirements, although requests may be considered if excess housing is available.

### ***Can I live off-post?***

Anyone may choose to reside off-post with exception to those service members that have been appointed into Key and Essential positions, and those that are E5 and below and having no Family housing requirement.

### ***How long does it take to find housing?***

The amount of time it takes to find housing off-post varies depending on personal requirements, preferences, location, etc.

### ***What size are the houses (on-post, off-post) and where can I get/see the floor plan?***

The size of off-post houses range from 1400 sq ft to 3,000 sq ft. For on-post information, to include photos and floor plans, see the Fort Hood Family Housing website at <http://www.forthoodfh.com>.

### ***I've heard the electric systems are different in Germany/Japan/Korea, will my appliances work or will I have to buy new ones?***

NA.

### ***Is housing overseas different from US homes?***

NA.

### ***Will military members still have the option to live off-post?***

Depending on rank, marital status, and availability of on-post housing, most will have the option to live off post.

### ***What are Basic Allowance for Housing (BAH) entitlement and rent allotments?***

The Basic Allowance for Housing for Fort Hood and entitlements can be found by visiting the Defense Travel Management Office official website at <https://www.defensetravel.dod.mil/site/bah.cfm>.

### ***How and who is starting and stopping my BAH and/or Overseas Housing Allowance (OHA)?***

N/A.

***Are there any restrictions on bringing our pets?***

For Fort Hood, see below.

***Restrictions on the number of pets?***

See below.

***Restrictions on the type/breed of dog?***

See below.

***Restriction on the type of pet, i.e., “Can I have my pet snake/iguana/ferret/pot-bellied pig?”***

Fort Hood on-post pet restrictions are shown below. Families are not authorized more than a combined total of three dogs and cats per house address. The following breeds (including hybrids and mixes of the breeds) of dogs are prohibited from residing/being kept in on-post housing:

- Pit bulls
- American and English Staffordshire Bull Terriers
- Rottweilers
- Doberman Pinschers
- Chows
- Coyotes, wolves, Jackals
- Prohibition also extends to other dogs that demonstrate dominant or aggressive behavior

Animals that are prohibited but not limited to are reptiles, rodents, (with exception to hamsters and guinea pigs), ferrets, hedgehogs, skunks, rats, raccoons, squirrels, pot-bellied pigs, monkeys, arachnids, or any farm animal.

***What schools are in the area? What is the best school?***

Because educational success depends on a myriad of factors such as the needs of the child, academic goals, extra-curricular interests and housing decisions, it is not possible to recommend a “best school.”

A great place to get information regarding our local schools is at <http://www.schoolquest.org>, an educational support website that provides detailed information regarding our local Independent School Districts.

***What is the loaner furniture program?***

Service Members can inquire about loaner furniture at the DFMWR, Army Community Services (ACS), <http://www.hoodmwr.com>.

***May I keep the loaner items for my tour of duty?***

See ACS.

***How long can I keep the loaner furniture when I arrive/depart?***

See ACS.

***Do you issue furniture/appliances on a permanent basis?***  
See ACS.

***Where do I stay while I wait for housing?***

Where you choose to stay depends on your estimated wait time for on-post housing. Temporary Lodging and Short Term Accommodations information can be obtained by visiting the Housing Office.

***Do I get credit if I'm coming from a dependent restricted tour?***

If all requirements are met per Housing Assignment Regulation 420-1, Chapter 3. The regulation allows the housing eligibility date at the gaining installation to be backdated upon completion of a dependent-restricted tour, including involuntary extension beyond initial tour, to the date the Soldier departed the previous duty station for the dependent-restricted tour or a maximum 14-month credit. Soldiers who obtain Family members during the tour and were separated from those Family members will receive credit only for time separated. Voluntary extensions beyond the initial tour negate all credit.

***How much credit (months) do I get from being on a dependent restricted tour?***

If all requirements are met, no more than 14 months backdate on application per Army Regulation 420-1, Chapter 3.

***Do I need renters insurance for on-post, partner or private rental housing?***

It is highly recommended that you obtain rental insurance for private rental housing.

***Who is eligible for Family housing?***

Married Service Members with Families or single Service Members having court-appointed custody of dependents over 180 days.

***What is the waiting time for housing?***

Waiting times will depend on rank and bedroom requirements. See current wait list information on Fort Hood Family Housing website at <http://www.forthoodfh.com>

***What determines the list I am placed on and my placement on the list?***

Rank and bedroom requirements and the date departed from last permanent duty station.

***What is a waiting list?***

Applications for on-post housing that have been processed by rank and bedroom requirements, and that are awaiting available housing for assignment to the applicant.

***Once placed on the wait list, may I transfer to a different list?***

Only if there is an increase in bedroom requirements.

***What happens if someone has the same eligibility date as me?***

Eligibility will be determined by date of rank for placement on the list.

***What does it mean if my wait list position moves up and down?***

Positions will change based on the removal and assignment of families on the list.

***May I request placement on more than one wait list at one time?***

No, placement is based on rank and bedroom requirements and only one list.

***How long will my application remain active once submitted?***

Depending on current off-post lease requirements and during deployments up to 1 year, applicants may be placed in a “lease-hold” or “deployment-hold” status, and should contact the housing office periodically to update their status and ability to receive housing.

***What is military Family housing privatization?***

Privatization of Army Housing is a program called Residential Communities Initiatives (RCI) in which the Army eliminates inadequate housing through public-private partnerships. The Army partners with private entity in order to award contract to improve Army Family housing in the U.S. Essentially, the Government no longer manages the facilities for on post housing.

***How does military housing privatization affect a Service Member's BAH?***

Does not affect the BAH, the full amount will be taken according to rank.

***How will rent be paid to the privatized community housing partner and what does it cover?***

BAH is paid through a non-discretionary pay allotment which covers rent and utilities.

***How does privatization affect the service I receive?***

Service members should not notice any change in the quality of service provided.

***Will/is there to be a Self-Help program?***

A Self- Help office is located on the installation and information can be obtained through the community offices.

***What are the requirements for vacating my home?***

A 30 day notice is required to vacate, and instructions will be provided by the community office.

***When I move, do I have to clean?***

Cleaning instructions will be provided by your community office at time of notice to vacate.

***Under privatization, will the partner handle the clearing process, or will it remain with housing?***

When clearing on-post quarters, all arrangements are made through the community office for that village. When out-processing the installation, clearing papers are stamped at the central housing office located at Building 18010, Copeland Services Center.

***I have two children, one female and one male; how many bedrooms do I qualify for?***

A 3 bedroom unit. Fort Hood's policy is 1 bedroom per child.

***I have a Family member enrolled in EFMP, how will that affect my on-post housing assignment and waiting time?***

Enrollment in the Exceptional Family Member Program (EFMP) does not affect the on-post housing assignment or the wait time for on-post housing, since enrollment in the EFMP does not necessitate any action from the Housing Services Office unless requested.

An exception to policy request may be submitted for priority housing due to medical reasons which would allow a family to be assigned to housing on a priority basis, and not be required to endure the normal wait time experienced by others. An exception to policy may also be submitted for medical reasons for modifications of on-post housing (i.e. wheelchair ramps) which may extend the wait time for assignment to on-post housing. For more information on the Exception to Policy program, see the DPW website at <http://www.hood.army.mil/dpw/>.

***If I live on post, what type of housing can I expect?***

There are many styles of on post housing ranging from single family, duplexes, and townhomes.

***I am a dual military household, whose name will my privatized (on-post partner) housing lease be under?***

The BAH will be taken from the higher ranking Service Member.

***I have a dual military household and my wife is stationed at another installation. Can I apply for housing?***

Only if you have dependents residing with you.

***Can my spouse or someone else accept a home on my behalf?***

A spouse may accept the home on your behalf, as long as he/she has a power of attorney which authorizes the starting or stopping of your pay allotment, as well as a dependent ID card.

***I currently live on post but would like to move to a different house. Can we apply for another wait list?***

No, unless there is a bedroom requirement change.

***In privatized on-post housing will I be responsible for utilities?***

There is a resident pay program that will either send a bill or send a rebate to the resident based upon a "baseline" consumption for each month.

***Can I accept on-post housing before I sign into the installation?***

No, but under certain conditions there may be an exception.

***I am a single Service Member with one child, am I eligible for on-post housing?***

Yes, you must show proof of custody, or sign a statement stating there was no marriage.

***I'm TDY in route, when can I be put on the housing list?***

When you receive the orders stating you are TDY in route.

***What will my eligibility date be?***

The date departed the last permanent duty station.

***Does it start when I depart my permanent duty station, or when I finish the course or when I arrive at my new permanent duty station?***

The date departed the last permanent duty station.

***What amenities are included with the privatized on-post community housing?***

The basics of a typical home, stove, refrigerator, heating, air, laundry rooms. Model homes are available to view, and photos and floor plans can be viewed at the Fort Hood Family Housing website <http://www.forthoodfh.com>.

***My Family was assigned to a 4-bedroom home at my last duty station. Will I automatically qualify for a 4-bedroom home?***

No, the number of bedrooms authorized is based on how many dependents there are in the family, and rank.

***Once I am offered a home, how long do I have to accept/decline?***

A Service Member has 24 hours to respond to accept or decline.

***What happens if I decline a home?***

The Service Member will be removed from the waiting list.

***Will my BAH/OHA cover my rent and utilities?***

Yes, unless the baseline amount for utilities is above allowed amount, the Service Member will pay difference.

***If I get married after I have been living off post with a certificate of nonavailability (CNA) do I have to apply for on post housing?***

No, this is an option for any married Service Member.

***How much is the rent for off-post housing?***

The following information is updated annually:

Apartments

One-Bedroom - \$565 - \$1048, Median: \$725

Two-Bedroom - \$645 - \$1145, Median: \$880

Three-Bedroom - \$812 - \$1322, Median: \$1037

Townhouse

Two-Bedroom - \$650 - \$1050, Median: \$725

Three-Bedroom - \$825 - \$1482, Median: \$895

Houses

Three-Bedroom - \$990- \$1850, Median: \$1195

Four-Bedroom - \$1125 - \$2195, Median: \$1400

Five-Bedroom - \$1350- \$2195, Median: \$1650

***Are there any off limit Landlords?***

There are no off limits property managers at this time.

***How do I get a list of available rentals in the area?***

For listings of available rentals in the area, visit the DPW website at <http://www.hood.army.mil/dpw/>. You can search for a rental unit by number of bedrooms, cost, area, etc.

***I just received Deployment Orders. Can I terminate my lease before I depart?***

You are allowed to terminate your lease, however, you are still required to give the landlord a 30 day notice and provide the landlord with a copy of the Deployment Orders.

***I received notification that my Family can move on-post but I just renewed my lease. Can I break the lease and move?***

A Service Member cannot break a lease to move into on post housing. The application will remain in a lease hold status until 30 days prior to lease expiring. The Service Member will need to contact a housing leasing agent at that time to give sufficient notice to landlord.

***I'm unaccompanied; do I have to live on-post?***

Unaccompanied married Service Members are not authorized to live on post.

***My roommate and I both signed a lease but she has moved out. Can I get out of the lease?***

Most contracts state that the remaining party is still responsible for the lease. It will depend on the landlord to release them from the contract.